



Anchor Health - Hamden
2200 Whitney Ave, Suite 290
Hamden, CT 06518

Anchor Health - Stamford
30 Myano Lane, Suite 16
Stamford, CT 06902

Pharmacy Manager

Reports to: Integrated Pharmacy Solutions (IPS)

Location: Stamford, Connecticut

Category: Full-time, contract

Compensation: \$72-\$76 per hour

Posting date: May 21, 2024

Beginning of employment: ASAP

Job description: Anchor Health Pharmacy is seeking a Pharmacy Manager. The ideal candidate will be someone who can support the delivery of excellent patient care to a diverse patient population. The candidate will oversee all aspects of pharmacy operations within the clinic, including medication dispensing, inventory management, regulatory compliance, and patient education. Additionally, the candidate will collaborate closely with health care providers to optimize medication therapy and promote the overall health and well-being of the patients.

About us: Anchor Health is Connecticut's leading health center for the LGBTQ community, providing the most groundbreaking, radically inclusive, gender-affirming, and sex-positive care possible in Connecticut and beyond. Founded in 2016, Anchor Health currently serves over 3,700 patients, more than half transgender and gender diverse, across full-service health centers in Hamden and Stamford. Anchor Health continuously works to advance health equity for LGBTQ people through advocacy, community-building, education, and research. We are health care for queer people by queer people.

Organizational Snapshot: Anchor Health has a team of 30+ employees, including 6 providers, 4 nurses, 5 medical assistants, 4 patient care associates, 2 case managers, 1 pharmacist, and 4 pharmacy technicians.

Responsibilities:

1. *Pharmacy operations management:*

- Oversee the day-to-day operations of the pharmacy, ensuring efficient and accurate medication dispensing.
- Develop and implement policies and procedures to streamline workflow and enhance patient care.
- Maintain a safe and clean working environment in compliance with regulatory standards.
- Responsible for coordination of P&T Committee.

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GROUNDBREAKING, RADICALLY INCLUSIVE, GENDER-AFFIRMING, AND SEX-POSITIVE CARE.

- Ensure accuracy of pharmacy billing and assist patients in navigating insurance requirements.
2. *Medication management:*
 - Ensure proper inventory management, including ordering, stocking, and monitoring of medications and supplies.
 - Conduct regular medication reviews to identify potential drug interactions, duplications, and other medication-related issues.
 - Collaborate with health care providers to optimize medication therapy and ensure adherence to treatment plans.
 3. *Patient counseling and education:*
 - Provide counseling to patients on medication usage, side effects, and adherence strategies.
 - Offer education and support to patients on LGBTQ-specific health concerns, including gender-affirming therapy and HIV/AIDS treatment.
 - Advocate for the health needs of LGBTQ individuals and ensure culturally competent care delivery.
 4. *Regulatory compliance:*
 - Maintain compliance with all state and federal regulations governing pharmacy practice.
 - Ensure accurate record-keeping and documentation of pharmacy activities.
 5. *Staff management and development:*
 - Supervise pharmacy staff, including pharmacy technicians.
 - Foster a positive work environment that promotes teamwork, professionalism, and continuous learning.
 - Conduct performance evaluations and provide feedback and coaching to staff members.
 6. *Miscellaneous:*
 - Participate in regular staff meetings.
 - Participate in various Anchor Health community events and activities.
 - Actively engage in organization-wide cultural competency training.
 - Identify and promote cultural competency in all communications.
 - Other duties relevant duties as assigned.

Qualifications:

- Pharmacy degree from an accredited pharmacy program.
- Current pharmacy license in Connecticut.
- Previous experience in pharmacy management preferred, particularly in a clinical or ambulatory care setting.
- Strong knowledge of LGBTQ health issues and familiarity with LGBTQ-affirmative care principles.
- Excellent communication and interpersonal skills, with the ability to interact effectively with patients and health care providers from diverse backgrounds.

- Demonstrated leadership abilities and a commitment to promoting inclusivity and diversity in health care.
- Proficiency in Pioneer Rx pharmacy management software and computer systems.
- Experience with 340B Drug Pricing Program
- Knowledge of prior authorization process and resolving various insurance rejections

Working conditions: This position is based in a clinical setting within our LGBTQ clinic. The work environment may involve exposure to various pharmaceuticals and medical supplies. Occasional evening or Saturday hours may be required to accommodate clinic operations.

Compensation and benefits: This is a full-time, contract position. The expected hourly range is \$72-\$76 per hour, depending on qualifications and experience.

Our benefits include:

- Paid time off (PTO)
- Medical, dental, and vision insurance
- Employer-sponsored life insurance
- 401(k) retirement plan
- Flexible spending account (FSA)

How to apply: Online and email applications only. **No phone calls, please.**

To apply, please send the following documents:

- Cover letter describing how your skills and experience fit with the position goals as outlined in the description (maximum of 400 words)
- Resume highlighting relevant aspects of your experience

If applying via email, please send to jobs@ahicorp.org with your last name and "Pharmacy Manager" in the subject line.

As part of a collaboration between Anchor Health and IPS, we strongly encourage people of color, trans and gender diverse people, and queer people to apply. Anchor Health is an equal opportunity employer and welcomes everyone, including non-LGBTQ people, to join our team. We do not discriminate on the basis of race, color, national origin, sex, gender identity or expression, affectional or sexual orientation, age, disability, religion or belief, marital status, veteran status, English language proficiency, HIV status, or any other status protected by law, in all phases of employment. These phases include recruitment, advertisement for employment, hiring, placement, compensation, training, promotion, discipline, evaluation, commendations, termination, layoff, and other conditions of employment against any employee or job applicant.